



BOOKING AND CANCELLATION POLICY:

Nad-lembeh requires 20% deposit to secure resort bookings. Bookings will be held for 7 days. NAD-lembeh will release the booking if no confirmation of deposit has been received by then.

Balance to be paid on day of arrival.

Note that we do not accept credit cards.

At the resort, we accept US\$, Euro, S\$ and IRP. US\$ currency must be new print (2003 or newer) clean, crisp with no folds or marks.

Please send us transfer slip by e-mail for our records and booking confirmation.

Bank Details: PT. Bakri Cono

ACCOUNT NAME: PT Bakri Cono
ACCOUNT NUMBER: 001 - 645 - 274 - 007 (US\$ Dollar account)
BANK NAME: HSBC (Hong Kong Shanghai Banking Corporation)
BRANCH NAME: WTC Jakarta
BANK ADDRESS: Jalan Jend. Sudirman, Jakarta
SWIFT CODE: HSBC IDJA

CANCELLATIONS:

Counting back from date of arrival:

91 days or more : deposit returned minus 10% administrative fee.

61 to 90 days : 75% deposit returned minus 10% admin fee.

31 to 60 days : 50% deposit returned minus 10% admin fee.

15 to 30 days: 25% deposit returned minus 10% admin fee.

Less than 15 days : No deposit refund.

For full payments (promos and specials), no refund policy if cancel up to 2 weeks prior arrival. Money will be hold to be re-used in future bookings.

Special cases will be reviewed under resort management discretion.